



**Kenya Airports Authority**

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**CAA/JKIA/9/01/VOL.2 (264)**

26<sup>th</sup> November 2020

The Chairman  
Airline Operators Committee  
**Jomo Kenyatta International Airport**

Dear Sir,

**RE: PROTOCOL FOR AIR TRAVEL DURING THE COVID -19 PANDEMIC**

We refer to the NOTAM No. HJKJ: A0436/20 of 4<sup>th</sup> November 2020 on the COVID-19 protocols for passengers arriving into Kenya and on transit through international airports and the need for full compliance of the following:

- That they fill in the Ministry of Health on-line surveillance form which will give them a QR (Quick Response) code that will be scanned by Port Health officers on arrival.
- Passengers must have a valid COVID-19 negative certificate as per the protocols.

Despite this NOTAM and a memo on the same, we are still experiencing a high number of passengers who are not aware of these requirements and therefore are forced to fill the form on arrival.

This is therefore to advise airlines that going forward, passengers without QR codes will not be allowed into the terminals to commence the arrivals process. Effective 27<sup>th</sup> November 2020, passengers will remain on board until they fill the form and get a QR code.

We would like to assure you of our commitment to ensure compliance to COVID -19 protocols in JKIA.

Thanking you for your support.

Yours faithfully,

**ABEL GOGO**  
**AIRPORT MANAGER**

Cc: Ag. Managing Director/CEO, KAA  
General Manager - Operations and Safety, KAA  
Port Health Officer-In-Charge